# **General services**

### For installed clients:



#### Networking and innovation

The PCB is an ideal environment for networking and innovation: we provide our community with access to business opportunities such as collaborations with institutions from all over the world, participation in international projects, networking sessions, training seminars, work experience programmes and other activities that add value to the companies in the Park.

More info: Tel: +34 934 034 557 | operacions@pcb.ub.cat



#### Communication

We offer the services of the PCB to help you publicise your research activities. We organise press conferences and provide support in the organisation of conferences and activities, as well as in media relations.

More info: Tel: +34 934 034 518 | comunicacio@pcb.ub.cat



#### **Common areas**

Fitted with microwaves everyone can use. These areas also have vending machines for hot and cold drinks and other foods.

More info: Tel: +34 934 037 171 | operacions@pcb.ub.cat



#### **Changing Rooms**

Changing rooms and clothing lockers are available for users of the Park. They are located on the ground floor of the Cluster Building.

More info: Tel: +34 934 037 171 | operacions@pcb.ub.cat



#### Reception

We have reception services for our buildings that act as points of information and customer care for users and visitors.

In addition to providing personal and telephone customer service and managing access, the reception distributes the post and is responsible for reserving the various meeting spaces.

More info: Tel: +34 934 020 159 | operacions@pcb.ub.cat



#### **Courier and postal services**

We provide you a local, national and international courier service.

More info: Tel: +34 934 037 113 | operacions@pcb.ub.cat



#### 24-hour security and access

We offer the whole of the PCB community an external security service which is active 24 hours a day. Through its Control Centre, it manages the unified access to buildings and the security of the areas of the PCB.

More info: Tel: +34 934 037 222 | seguretat-pcb@pcb.ub.cat



#### **Special cleaning**

We manage the cleaning of areas within the guidelines that apply (daily, weekly, monthly, annually and on an extraordinary basis).

More info: Tel: +34 934 020 411 | operacions@pcb.ub.cat



Services

# **General services**

### For installed clients:



#### Maintenance and repairs

Includes preventive and corrective actions to the systems, equipment and general facilities of the PCB to ensure proper operation. We also coordinate the reforms and adjustments of spaces according to user requirements.

More info: Tel: +34 934 037 113 | operacions@pcb.ub.cat



#### Voice and data network

Telephones: Our clients can connect through the Ibercom network, which offers competitive rates, no connection costs for the call and a cutting-edge technological infrastructure.

Data network: IP services, with a private address and telematic services network are offered within the rental price.

More info: Tel: +34 93 403 99 39 | sic@pcb.ub.cat



#### Warehouse

Through this facility you can have daily reception and distribution of goods and internal mail services, as well as other related services.

More info: Tel: +34 934 037 030 | magatzem@pcb.ub.cat



#### Waste management

At the PCB we carry out the complete management of the waste produced in the laboratories; it is removed weekly and is invoiced monthly according to the amount produced by each laboratory. We provide the empty containers by type of waste, identification labels and classification guidelines.

The waste collected is stored at the centre and regularly delivered to the respective waste managers for treatment or final disposal.

More info: Tel: +34 934 037 101 | qsma@pcb.ub.cat



# Supply and management of technical gases

We manage the supply and logistics of commonly used technical gases. We have tanks and bottle centres available at our facilities and laboratories.

More info: Tel: +34 934 037 113 | manteniment@pcb.ub.cat

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#### Laundry of laboratory clothing

For customers located in the PCB we have a laundry rental service (gown rental and cleaning) available that offers a set of 3 customised gowns for each user with the logo of the PCB and the client.

More info: Tel: +34 934 039 369 | compres@pcb.ub.cat



# Risk prevention and occupational safety

The spaces in PCB have been designed along safety criteria, taking into account the prevention of risks. As a user, you will receive training on what to do in case of emergency. The buildings all have appropriate emergency plans. In addition, the PCB puts at the disposal of workers:

a sickroom area, cardiac defibrillator staff trained in first aid

e PCB also instigates periodic first aid sessions with the aim of increasing the number of people who can deal with accidents

More info: Tel: +34 934 037 101 | prevencio@pcb.ub.cat





### **Open to external customers:**



#### Auditorium and meeting rooms

We have 17 meeting rooms (capacity of between 5 and 28 people); the Félix Serratosa hall (capacity of up to 70 people) and the Antonio Caparrós Auditorium (capacity of up to 150 people). All the rooms are equipped with WI-FI and equipped with audiovisual material support.

More info: Tel: +34 934 037 171 | reservasales-pcb@pcb.ub.cat



# Complementary services for meeting spaces

We offer a wide range of complementary services in our meeting spaces, ensuring comprehensive management of all types of events. We have a wide variety of catering and food services for meetings of various formats, as well as audiovisual services for all types of events and other services including simultaneous translation. We also offer additional services for events and congresses, including: hiring hostesses, managing and processing hotel and restaurant reservations, producing accreditations, etc.

More info: Tel: +34 934 037 171 | reservasales-pcb@pcb.ub.cat



#### The Shop

Located in the basement of the Cluster Building, the shop makes a wide range of products commonly used in laboratories and offices available to PCB users. Any material that is not in stock can be ordered on request.

More info: Tel: +34 934 034 727 | botiga@pcb.ub.cat



#### Parking

24-hour guarded parking (access from the Av. Dr. Marañón and from inside the PCB). We have monthly passes and discounted rolling tarifs.Features:

- 512 parking places for cars (14 adapted and recharging for up
- to 11 electric cars)
- 54 parking spaces for motorcycles (2 with electric recharging) 21 bicycle spaces

More info: Tel: +34 934 017 456 | mviade@esmapark.com



#### Restaurant

We have two restaurants-cafés with seating for 50 and 244 people respectively, and spacious terraces. These are spaces that encourage meetings and relations among members of the organisations in the PCB.

More info: Tel: +34 931 165 533 | www.fifteen-bcn.com

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